**RFI 25-83755**

**HEALTH FIRST INDIANA LOCAL HEALTH DEPARTMENT BUDGET AND ACITIVITY REPORTING SOLUTION**

**INDIANA DEPARTMENT OF HEALTH**

**ATTACHMENT A**

**RESPONSE TEMPLATE**

|  |
| --- |
| **INSTRUCTIONS** |
| * Please supply requested information ***in the blue-shaded areas*** and indicate any attachments that have been included. Your response should be no more than 25 pages, excluding attachments. * Document all attachments with which section and question they pertain to. * Note: Per the RFI, the initial implementation will include integration with Access Indiana and providing accommodation for future regulatory or business changes. |

**EXPERIENCE**

1. What specific public health systems or similar enterprise solutions have you implemented that align closely with the detailed requirements? What were the measurable impacts of these implementations?

|  |
| --- |
|  |

1. What percentage of your proposed solution would require customization to completely meet the detailed requirements, and what specific modifications would be needed to your solution?

|  |
| --- |
|  |

1. What are your organization’s qualifications related to solution or related projects, if any?

|  |
| --- |
|  |

1. Can you provide relevant case studies and client references from public health or government systems that demonstrate your experience and success in implementing similar solutions?

|  |
| --- |
|  |

**POTENTIAL SOLUTION**

1. How does your proposed solution directly align with the objectives outlined in this RFI, particularly in enhancing public health reporting, budget and financial management, activities, and compliance?

|  |
| --- |
|  |

1. Can you provide a high-level architectural diagram of your proposed solution?

|  |
| --- |
|  |

1. How does your solution handle comprehensive Role-Based Access Control (RBAC), and multi-role assignment?

|  |
| --- |
|  |

1. How does your solution support dynamic KPI tracking and enable real-time data-driven decision-making in public health initiatives? What advanced dashboarding and performance metrics visualization capabilities do you offer? Can you provide examples of dynamic reporting and dashboarding capabilities?

|  |
| --- |
|  |

1. How does your solution ensure seamless integration with existing systems, including Access Indiana, while maintaining data integrity, security and minimizing disruption to services?

|  |
| --- |
|  |

1. What scalability mechanisms does your solution have in place to handle increasing data volumes and user loads as public health demands grow?

|  |
| --- |
|  |

1. How do you ensure that the solution remains adaptable to future public health initiatives or regulatory changes during and after implementation?

|  |
| --- |
|  |

**IMPLEMENTATION APPROACH**

1. What is your detailed implementation plan for this solution including timelines, phases, and key milestones?

|  |
| --- |
|  |

1. How do you ensure alignment between the solution design and the detailed requirements throughout the implementation lifecycle?

|  |
| --- |
|  |

1. How do you provide a knowledge base, user training and change management, specifically for public health users with varying levels of technical proficiency?

|  |
| --- |
|  |

1. How do you measure implementation success and user adoption, and what corrective actions do you take if targets are not met?

|  |
| --- |
|  |

1. What potential risks and issues do you anticipate before the project begins, during the project and after implementation? What steps do you recommend mitigating them?

|  |
| --- |
|  |

1. Which partners, if any, will be involved in implementing and maintaining the solution, and what roles will they play?

|  |
| --- |
|  |

1. What are your expectations for the IDOH, its partners and Local Health Department (LHDS) role and involvement in implementing and maintaining your potential solution?

|  |
| --- |
|  |

1. What is your post-implementation support and version upgrade strategy?

|  |
| --- |
|  |

**COST ELEMENTS**

1. Regarding potential costs:
   1. Provide the estimated cost breakdown for implementation, customization, integration, post-launch support, upgrades, licensing, third-party integrations etc.?
   2. Provide a brief description of the cost breakdown for each component and additional potential cost elements that would affect the price.

|  |
| --- |
|  |

1. Based on your experience, how are ongoing costs of the solution (after implementation) addressed by other states? Where possible, detail any relevant experience and best practices, particularly around cost efficiencies for users and solution sustainability. What savings and other quantifiable benefits have been realized through a similar solution?

|  |
| --- |
|  |